

RULES AND REGULATIONS
of the Petrochemia Hotel at ul. 3 Maja in Płock

The Hotel manager will highly appreciate your observance of the rules and regulations, aimed at ensuring a safe and peaceful stay for our Guests.

1. The hotel room is rented for nights. If you have not specified the duration of your stay, it is assumed that the room is rented for one night.
2. The night is 10 hours long (check-in at 2 pm and check-out at 12 pm on the following day). If you wish to prolong your stay, notify the reception staff by 10 am on the check-out day. The hotel will try its best to meet your needs to the extent reasonably possible. If you leave the room after 5 pm, we may charge you for half a night.
3. We reserve the right to charge the no-show fee in the amount of 50% of the room price if the reception staff are not notified of the booking cancellation.
4. You may not assign the room to third parties even if the period has not expired for which you have paid the fee due for your stay.
5. Individuals who are not the guests of the Hotel may stay in the hotel premises until 10 pm.
6. The bed time in the hotel is from 10 pm to 6 am.
7. Every time you leave the room, check if the door is locked; make sure the door is locked during bed time.
8. The Petrochemia Hotel provides services according to its rating. In case of reservations about the quality of our services, immediately notify the reception staff, which will allow immediate reaction.
9. The hotel is obliged to provide:
 - a. conditions for the complete and unrestrained rest of its Guests,
 - b. safe stay, in addition to keeping the Guest's information confidential,
 - c. professional and friendly staff to provide all of the services in the hotel,
 - d. guestroom cleaning and repairs of equipment while the Guest is away or in the premises, if they wish so,

e. good service in technical terms; in case of faults which cannot be remedied, the hotel will make the effort to change the room or mitigate the inconvenience otherwise to the extent reasonably possible.

10. The hotel may render the following services at your request:

- a. provide information related to your stay and travel,
- b. give wake-up calls at specific times,
- c. store luggage,
- d. make bookings at other hotels and travel agencies,
- e. deposit money and valuable objects during your stay at the hotel.

11. The Hotel may refuse to accept you if you grossly breached the rules and regulations during your last stay, causing damage to the property of the hotel, Guests, hotel employees or any other people staying in the premises, or if you disturbed the peace of the other Guests or interrupted the functioning of the hotel.

12. You are financially liable for all types of damage to the equipment and technical devices of the hotel attributable to you or your visitors.

13. The Hotel assumes liability for the loss of or damage to objects submitted by the people using its services within the scope specified in the Civil Code. The Hotel's liability due to the loss of or damage to valuable objects, money, securities, objects of academic or artistic value is limited, unless they are deposited in the hotel safe. Notify the reception staff about the damage immediately after you notice it.

14. Personal belongings left in the hotel room as you leave the premises will be sent back to you at your own expense to the indicated address. In the absence of specific instructions, the hotel will store the objects for three months.

The management and staff of the Petrochemia Hotel wish you a nice stay and look forward to having you again.